



ASSOCIATION OF RETIREMENT BENEFITS SCHEMES

Core Values

The Values are the guiding principles that govern how the Council conducts the ARBS business and they shape the behavioural culture and attitudes and dictate the true actions of the ARBS.

ARBS will be guided by the following principles at all times

- a) *Equity***
The Association will promote the creation and maintenance of rules that ensure fair play among all stakeholders.
- b) *Quality***
The Association expects all its members to strive for top quality service to all its stakeholders. Of essence in this respect are Timeliness, Relevance, Accuracy and Cost-effectiveness.
- c) *Ownership***
We shall not pass the buck to others. ARBS will try as much as possible to act as a one stop shop for our members
- d) *Service***
Providing service to our members will be a key driver for Council.
- e) *Integrity***
The Council will expect its members to act with utmost integrity in discharging their duties and to avoid conflict of interest in making decisions
- f) *Altruism***
The Council will be guided by the principle that common good supersedes narrow sectarian interests of individual stakeholders. We shall therefore encourage members to pursue those initiatives, which maximize benefit to industry as a whole.